



Next Level Pickleball Adventures: Tour Conditions

Terms and Conditions for the New Zealand Pickleball & Adventure Tour Registration

By submitting your registration for the New Zealand Pickleball & Adventure Tour, you agree to the following Terms and Conditions:

1. Registration and Payment

- To secure your spot on an NLPA tour, you must agree to these Tour Conditions and provide a deposit of 15% of the total price per person. We accept Visa, MasterCard, or bank transfers in New Zealand dollars.
 - Deposits are fully refundable within 30 days of payment unless otherwise noted. After 30 days, deposits become non-refundable.
 - The remaining balance is due 60 days before the tour's start date. Failure to pay the balance by the due date may result in the cancellation of your reservation, and the deposit will be forfeited.
 - If you book within 60 days of the tour's departure, the full amount is due at booking.
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2. Cancellation and Refund Policy

- **Cancellations made 60 days or more before the start of the tour:** You may cancel your registration for a full refund, minus the non-refundable deposit.
- **Cancellations made between 30 to 59 days before the start of the tour:** A refund of 50% of the total tour cost will be issued, minus the non-refundable deposit.
- **Cancellations made 29 days or fewer before the start of the tour:** No refunds will be issued for cancellations within this timeframe.
- **Exception for Creditable Events:** If a cancellation occurs due to a Creditable Event, we may issue credits for future tours at our discretion. Supporting documentation will be required.

Eligible Creditable Events include:

- Death or serious illness/injury of you, your travel partner, or a close family member.
 - Certifiable personal disasters (e.g., home flooding or fire).
 - Unforeseen loss of employment.
 - Appropriate documentation must be provided to request a credit.
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3. Cancellations by NLPA

- If NLPA cancels a tour, you will receive a full refund of all payments made. NLPA is not responsible for additional costs incurred, such as airfare or other reservations not made through NLPA.



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4. Included in the Price of Each Tour

Your NLPA tour price includes:

- Skill-building pickleball sessions led by certified coaches.
 - Access to local courts and equipment as needed.
 - Accommodation for the duration of the tour in comfortable, locally-run lodgings.
 - Group & individual meals and snacks as specified in the itinerary.
 - Transportation within the tour's itinerary (not including independent travel).
 - Entry fees for included activities.
 - Tips for local guides and service providers.
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5. Solo Travelers and Room Supplements

- Solo travelers can choose to share a room with another participant of the same gender or pay an additional single supplement fee for a private room. Single rooms are limited and subject to availability.
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6. Tour Changes and Modifications

- The itinerary, accommodation, and activity details provided in the tour brochure are subject to change. While we make every effort to adhere to the original plan, circumstances such as weather or local conditions may require us to make adjustments.
 - Any changes to the tour dates or accommodations will be communicated promptly.
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7. Travel Insurance

- Travel insurance is highly recommended for all participants. We advise securing insurance that covers trip cancellation, medical emergencies, lost luggage, and any activities related to the tour.
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8. Health and Fitness Requirements

- Participants must be in generally good health and able to engage in moderate physical activities such as hiking, pickleball, and other outdoor adventures.
 - By registering for the tour, you acknowledge that you are physically fit and able to participate in the activities planned for the tour.
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9. Liability and Waivers

- The tour organizers, operators, and their employees are not responsible for any accidents, injuries, or loss of property during the tour.
 - Participants may be required to sign a waiver before participating in certain activities, including but not limited to pickleball, hiking, rafting, ziplining, and glowworm kayaking.
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10. Additional Costs

- The tour price includes all scheduled activities, accommodation, and meals as outlined in the itinerary. Additional activities, meals, and personal expenses are not included.
 - Optional add-ons such as spa treatments, private rooms, and extra days before or after the tour will incur additional charges.
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11. Code of Conduct

- All participants are expected to behave respectfully and responsibly throughout the tour. Disruptive or unsafe behavior may result in removal from the tour with no refund.
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12. Privacy and Data Protection

- By registering for the tour, you consent to the collection and use of your personal data for tour-related purposes only. Your information will not be shared with third parties without your consent.
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13. Force Majeure

- We are not responsible for delays, cancellations, or alterations caused by circumstances beyond our control, such as natural disasters, strikes, political unrest, or any event deemed a force majeure. If the tour is significantly impacted by such events, we will work to provide a suitable solution or alternative dates.
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By submitting your registration form, you acknowledge that you have read, understood, and agreed to the Terms and Conditions outlined above.